

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - Sep 2020

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	872,934	+ 26,734 (+ 3%)	- 362,168 (- 29%)	
% NFD	79%	- 1 %	- 4 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	281,489	+ 24,198 (+ 9 %)	- 78,555 (- 22%)	
% POD	84%	- 1 %	+ 10 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

Data Summary

Number of A2A shipments measured has kept the upward trend for the month of September, following through from May, June, July and August signalling potential recovery. Numbers still remain low as compared to this period during the last year.

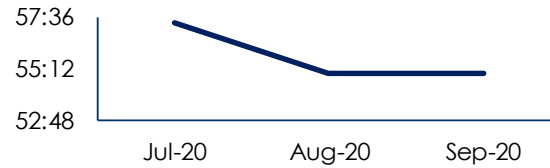
There is an increase in D2D shipment count for September against August, unlike previous months' trends, and the numbers compared against last year remain very low, same as A2A.



Benchmarks - Sep 2020

Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
675,789	54:57

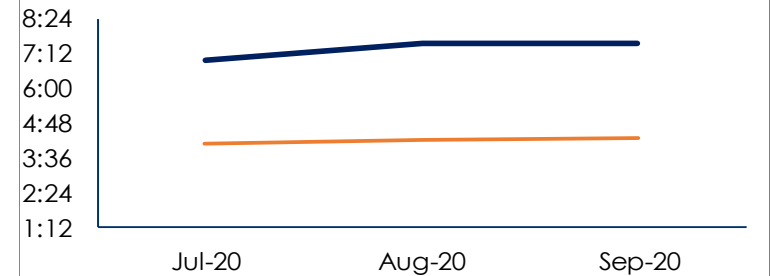


Reporting Airlines (A2A): 22

Average D2D time could not be published due to lack of sufficient information

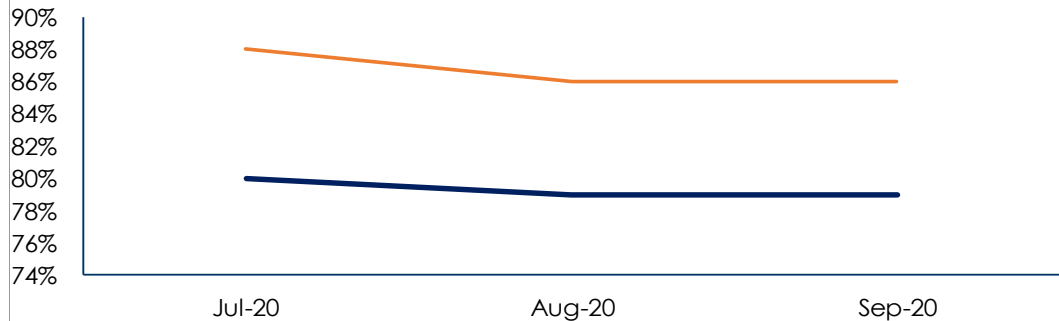
Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
7:34	4:18



Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
616,008	79%	86%



Reporting Airlines: 22

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Reporting Airlines: 22

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

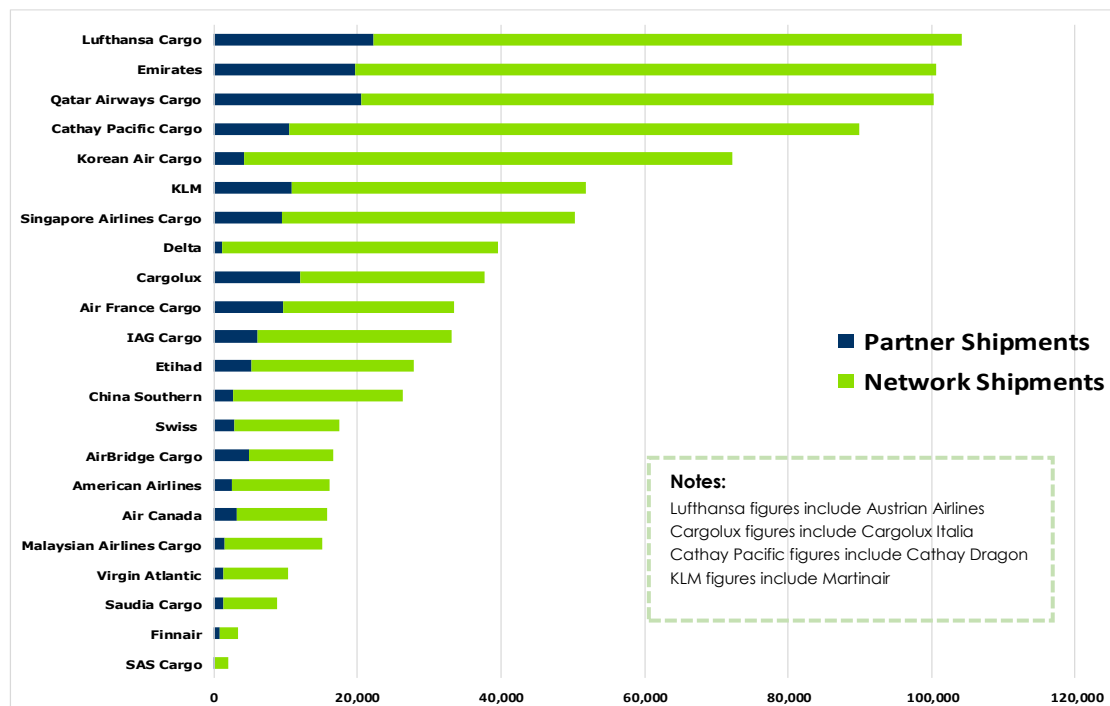


Airline Volume Data A2A - Sep 2020

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	153,546	+ 5,159 (+ 3%)	- 73,125 (- 32%)

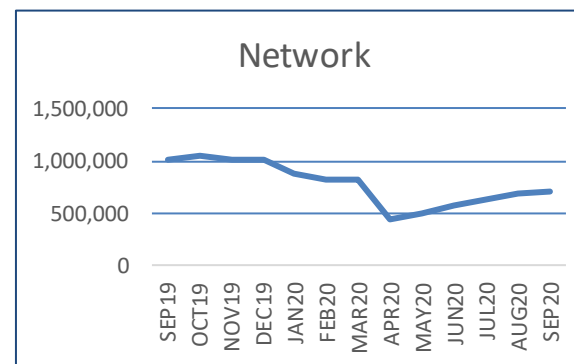
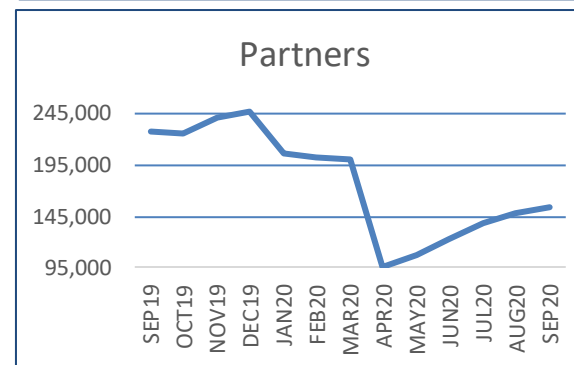
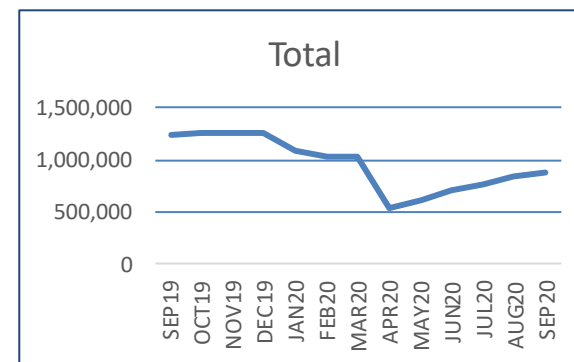
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	719,389	+ 21,576 (+ 3 %)	- 289,042 (- 29%)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





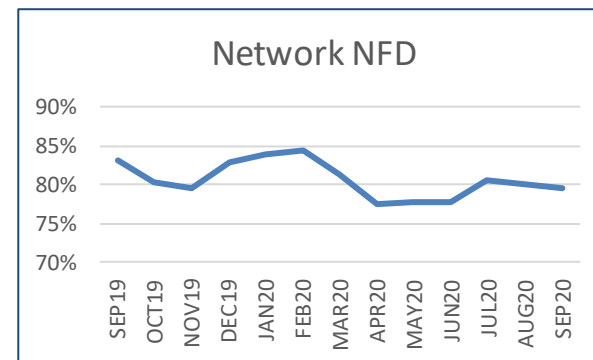
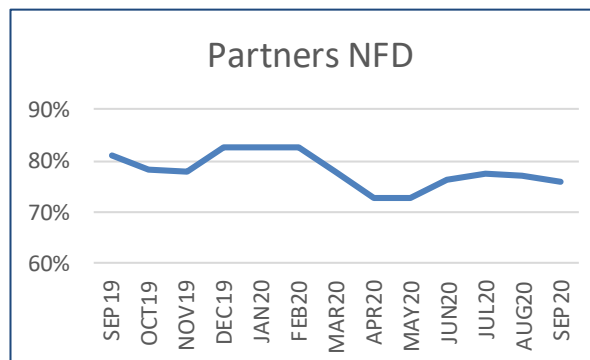
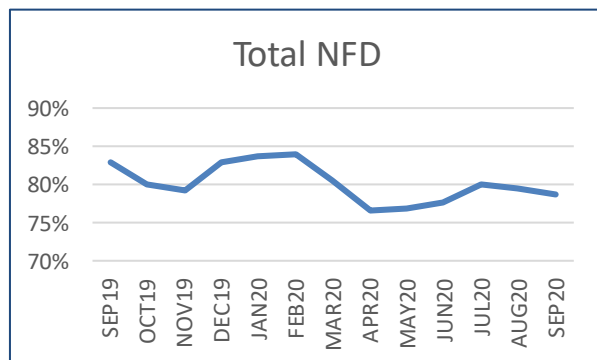
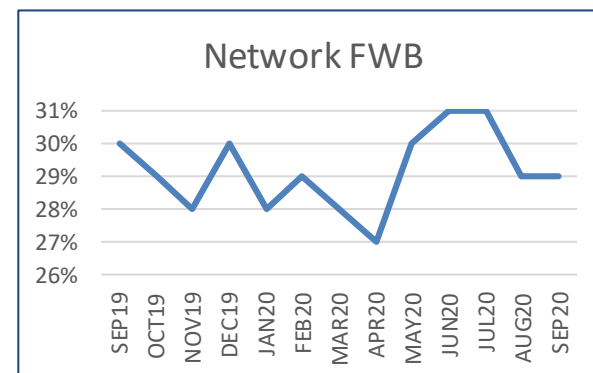
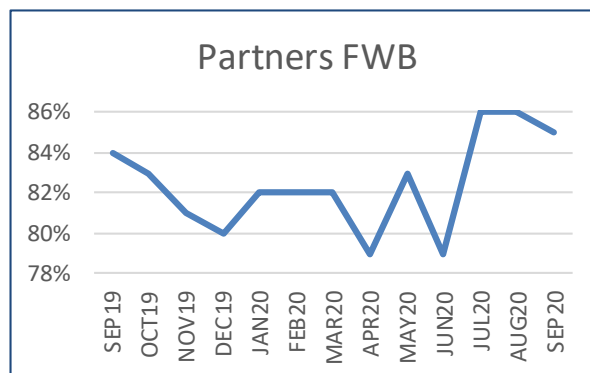
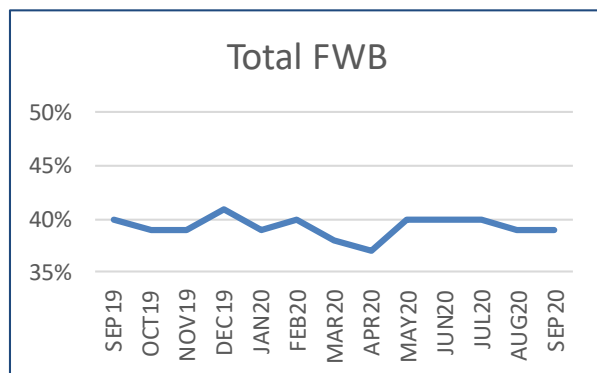
Quality Measures A2A - Sep 2020

Total	This Month	V. Last Month	V. Last Year
% FWB	39%	+ 0 %	- 1 %
% NFD	79%	- 1 %	- 4 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	85%	- 1 %	+ 1 %
% NFD	76%	- 1 %	- 5 %

Network	This Month	V. Last Month	V. Last Year
% FWB	29%	+ 0 %	- 1 %
% NFD	80%	- 0 %	- 4 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - Sep 2020

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	76%
Aramex	
Cargomind	94%
CEVA	84%
DHL Global Forwarding	88%
Hellmann	
Kuehne + Nagel	89%
Schenker	92%
SDV	83%
Average	85%

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada			
Air France Cargo			
AirBridge Cargo	79%	83%	77%
American Airlines			
Cargolux			
Cathay Pacific Cargo	85%	84%	85%
China Southern		77%	
Delta	90%	80%	90%
Emirates	84%	86%	83%
Etihad	81%		83%
Finnair		75%	
IAG Cargo	79%	76%	79%
KLM	79%	79%	79%
Korean Air Cargo	89%	87%	89%
Lufthansa Cargo	78%	80%	78%
Malaysian Airlines Cargo			
Qatar Airways Cargo	81%		84%
SAS Cargo	86%	89%	86%
Saudia Cargo			
Singapore Airlines Cargo	98%	96%	98%
Swiss			
United Airlines	-	-	-
Virgin Atlantic			
Average	79%	76%	80%

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Data Legend:

- Measuring over 90% of A2A Shipments
- Measuring over 75% of A2A Shipments
- No penetration OR milestone data

- Currently in Implementation Stage
- NFD Compliance Below Minimum Reporting Level(below 75%)
- AWB penetration rate below 75%