

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - Apr 2021

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	998,672	+ 31,178 (+ 3%)	+ 459,851 (+ 85%)	
% NFD	80%	- 1 %	+ 3 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	256,463	- 17,253 (- 6%)	+ 33,711 (+ 15 %)	
% POD	79%	+ 2 %	- 2 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

Data Summary

Number of A2A shipments measured for April 2021 see a healthy increase comparison to the previous months. A new airline member started reporting from April 2021. Numbers are drastically higher than last year because the primary impact of COVID-19 was evident in April 2020 figures for the first time, which has since recovered slowly.

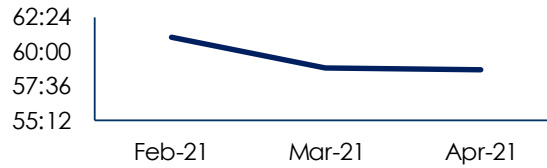
There is a decrease in D2D shipment count for April against March, although the numbers look optimistic against previous year, showing a slow but sure recovery.



Benchmarks - Apr 2021

Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
864,261	58:42

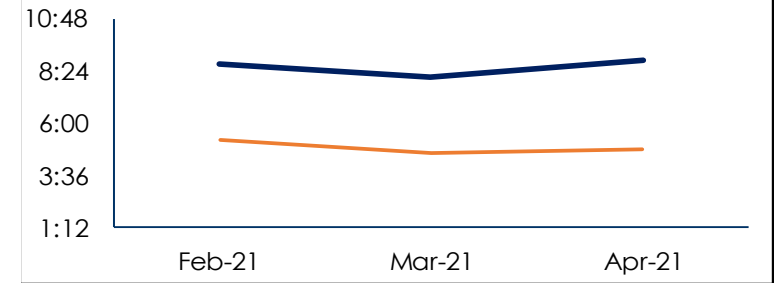


Reporting Airlines (A2A): 23

Import Performance

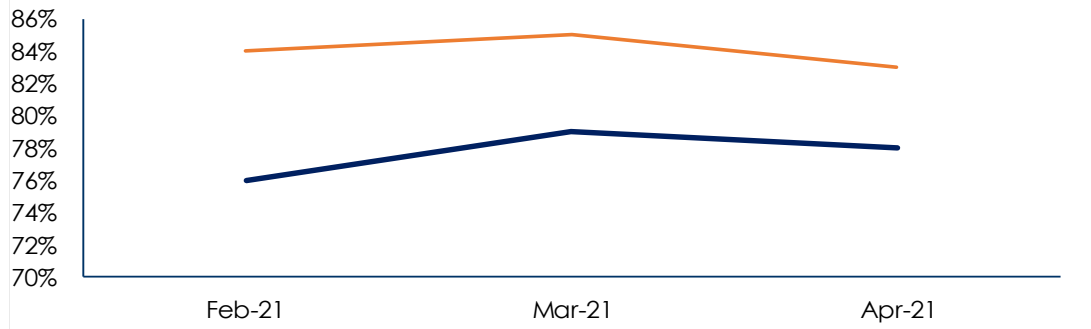
Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
8:51	4:59



Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
796,343	78%	83%



Reporting Airlines: 23

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Reporting Airlines: 23

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

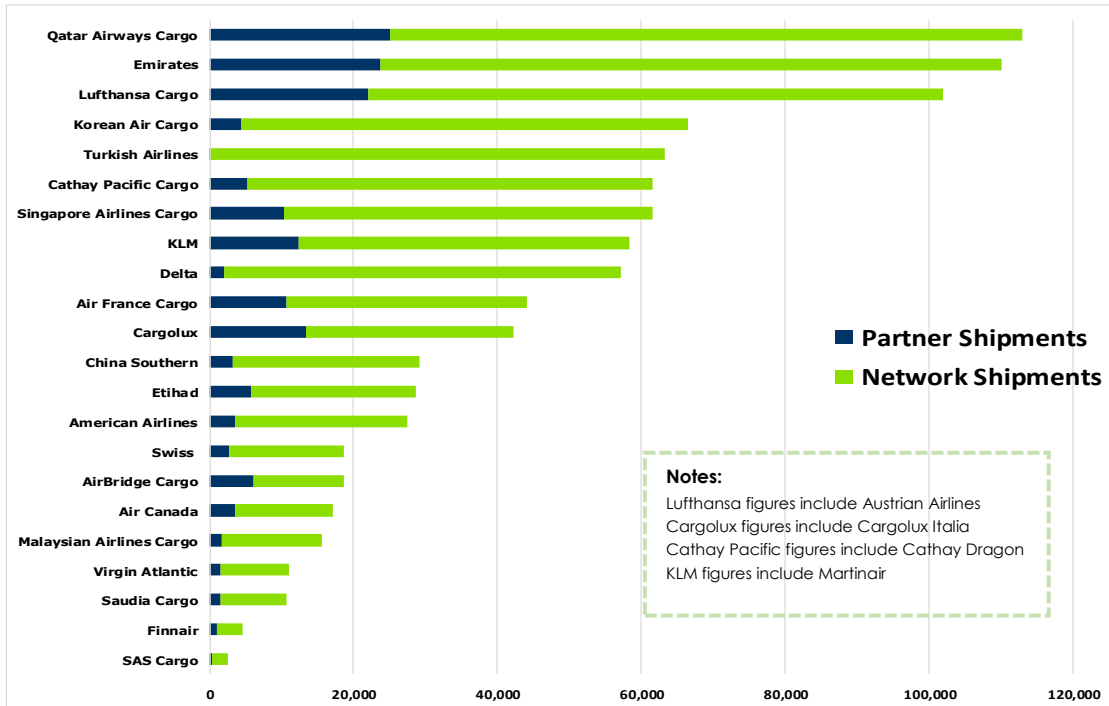


Airline Volume Data A2A - Apr 2021

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	166,407	- 8,015 (- 5%)	+ 69,818 (+ 72%)

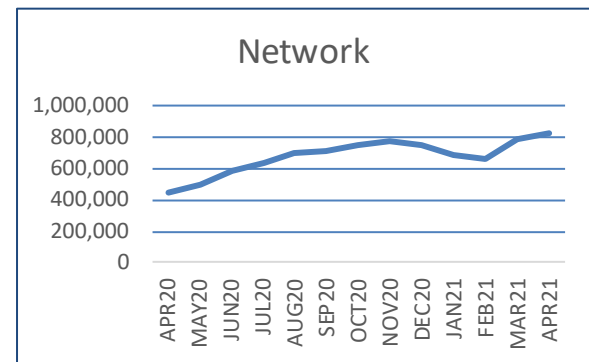
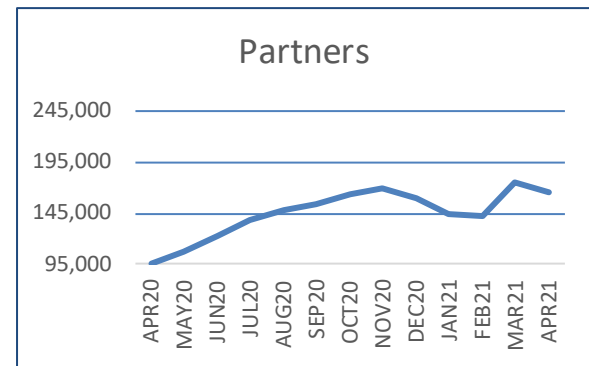
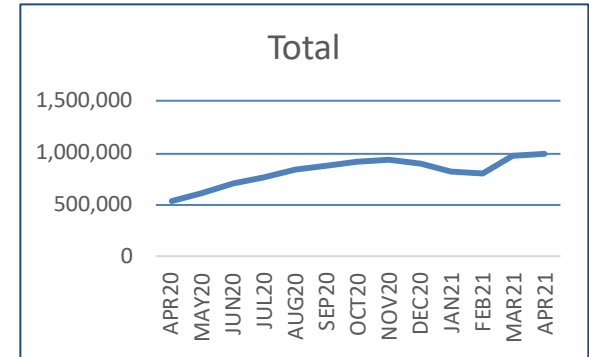
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	832,265	+ 39,193 (+ 5 %)	+ 390,033 (+ 88 %)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





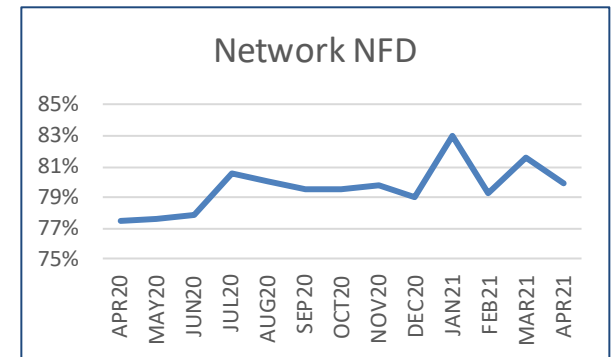
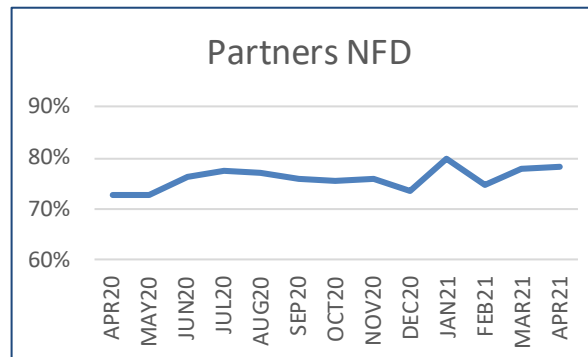
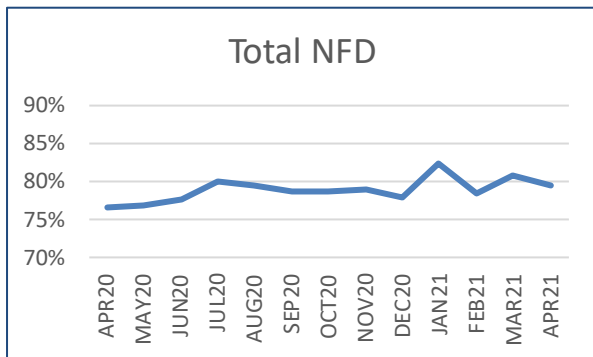
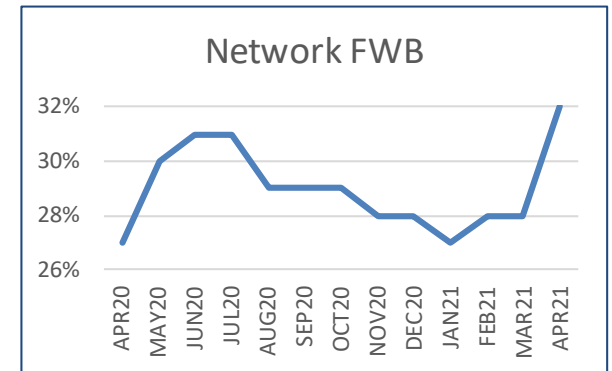
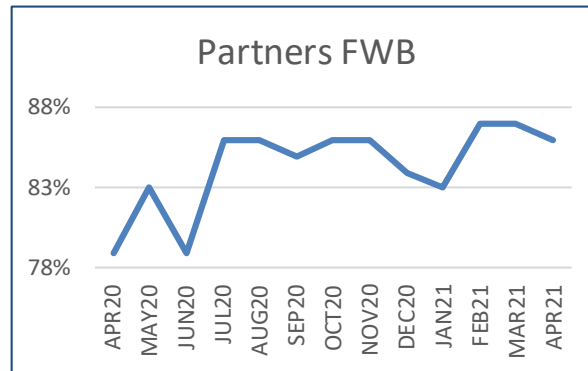
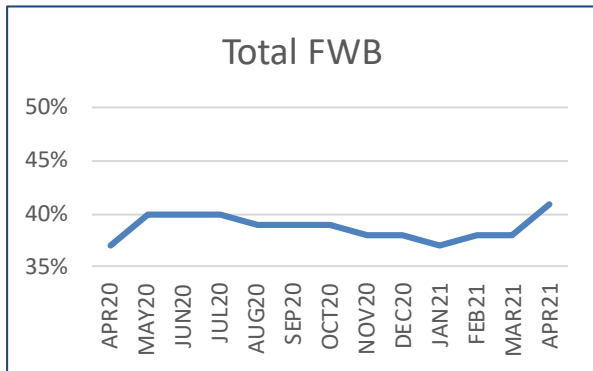
Quality Measures A2A - Apr 2021

Total	This Month	V. Last Month	V. Last Year
% FWB	41%	+ 3 %	+ 4 %
% NFD	80%	- 1 %	+ 3 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	86%	- 1 %	+ 7 %
% NFD	78%	+ 0 %	+ 6 %

Network	This Month	V. Last Month	V. Last Year
% FWB	32%	+ 4 %	+ 5 %
% NFD	80%	- 2 %	+ 2 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - Apr 2021

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	82%
Aramex	
Cargomind	95%
CEVA	86%
DHL Global Forwarding	87%
Hellmann	64%
Kuehne + Nagel	89%
Schenker	95%
SDV	85%
Average	86%

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	65%	65%	65%
Air France Cargo	72%	72%	72%
AirBridge Cargo	80%	83%	78%
American Airlines	79%	77%	79%
Cargolux	52%	55%	51%
Cathay Pacific Cargo	84%	87%	84%
China Southern	71%	81%	69%
Delta	89%	74%	89%
Emirates	90%	90%	90%
Etihad	81%	70%	83%
Finnair	65%	69%	63%
IAG Cargo	75%	75%	75%
KLM	83%	83%	83%
Korean Air Cargo	84%	80%	85%
Lufthansa Cargo	89%	89%	89%
Malaysian Airlines Cargo	67%	68%	67%
Qatar Airways Cargo	86%	72%	90%
SAS Cargo	85%	85%	85%
Saudia Cargo	57%	62%	56%
Singapore Airlines Cargo	98%	96%	99%
Swiss	36%	36%	36%
Turkish Airlines	-	-	-
Virgin Atlantic	71%	73%	70%
Average	80%	78%	80%

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures. Airline member Turkish started reporting in Apr 2021 and hence is sorting out discrepancies before their definite figures can be published.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Data Legend:

- Measuring over 90% of A2A Shipments
- Currently in Implementation Stage
- Measuring over 75% of A2A Shipments
- AWB penetration rate below 75%
- No penetration OR milestone data