

Service Parameters



CARGO iQ 



Service Parameters

Not dictating
services

The true cargo
product

Cater for
differentiation

Allow (for instance) for Time Defined vs Flight Specific



Service Parameters



Clear Service Commitments

Clear Process Milestones

Clear and Useful Evaluation





Service Parameters

Shipment Care

Early Availability

Time Defined

Late Flight Access

Flight Specific

Must Fly as One

Temperature Controlled

Special Load

First Flight Out

Main Deck

General Cargo



Service Parameters

Shipment Care

Early Availability

Time Defined

Late Flight Access

Flight Specific

Must Fly as One

Temperature Controlled

Special Load

First Flight Out

Main Deck

Time Defined



Service Parameters

Shipment Care

Time Defined

Flight Specific

Temperature Controlled

First Flight Out

Early Availability

Late Flight Access

Must Fly as One

Special Load

Main Deck

ENCORE

- LAT Logic?
- Plan TOA/NFD on LAT

Reporting

- Flown as Planned
- Flown as Promised



Service Parameters

Shipment Care

Time Defined

Flight Specific

Temperature Controlled

First Flight Out

Time Defined

- This will be the initial focus
- Pilots starting March 2020

Special Load

Main Deck

