Service Parameters
Service Parameters

Not dictating services

The true cargo product

Cater for differentiation

Allow (for instance) for Time Defined vs Flight Specific
Service Parameters

Clear Service Commitments

Clear Process Milestones

Clear and Useful Evaluation
Service Parameters

- Shipment Care
- Time Defined
- Flight Specific
- Temperature Controlled
- First Flight Out
- Early Availability
- Late Flight Access
- Must Fly as One
- Special Load
- Main Deck

General Cargo
Service Parameters

- Shipment Care
- Time Defined
- Flight Specific
- Temperature Controlled
- First Flight Out
- Early Availability
- Late Flight Access
- Must Fly as One
- Special Load
- Main Deck
Service Parameters

- Shipment Care
- Time Defined
- Flight Specific
- Temperature Controlled
- First Flight Out
- Early Availability
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- Must Fly as One
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- Main Deck

**ENCORE**
- LAT Logic?
- Plan TOA/NFD on LAT

**Reporting**
- Flown as Planned
- Flown as Promised
Service Parameters

**Time Defined**

- This will be the initial focus
- Pilots starting March 2020