

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - Mar 2020

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,034,029	+ 6,122 (+ 1%)	- 271,542 (- 21%)	
% NFD	81%	- 3 %	- 1 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	321,899	+ 24,932 (+ 8 %)	- 54,495 (- 14%)	
% POD	83%	- 3 %	- 4 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

Data Summary

Number of shipments measured went down from January to February likely due to the COVID-19 crisis. However, numbers improved for March due to an upturn in the Asian continent. Numbers remain low as compared to this period during the last year.

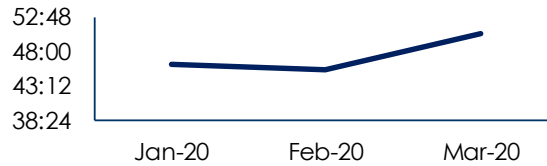
There is a considerable increase in D2D shipment count for March against February, however the numbers compared against last year remain low, same as A2A.



Benchmarks - Mar 2020

Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
916,374	50:37

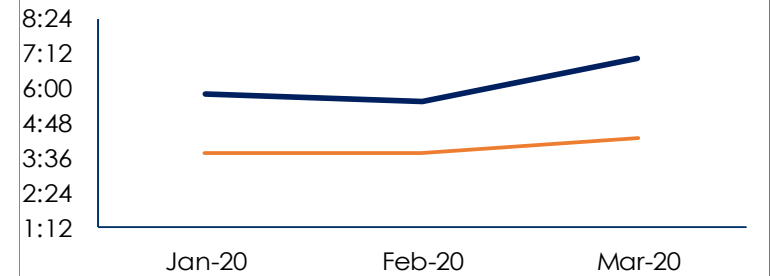


Reporting Airlines (A2A): 23

Average D2D time could not be published due to lack of sufficient information

Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
7:00	4:19

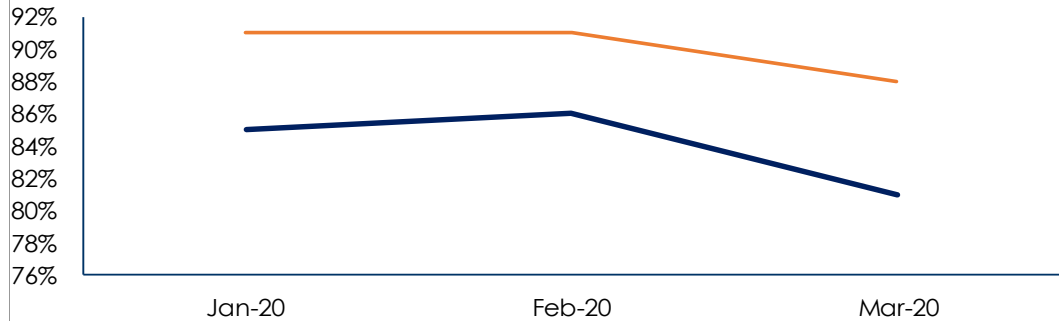


Reporting Airlines: 23

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
812,366	81%	88%



Reporting Airlines: 23

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

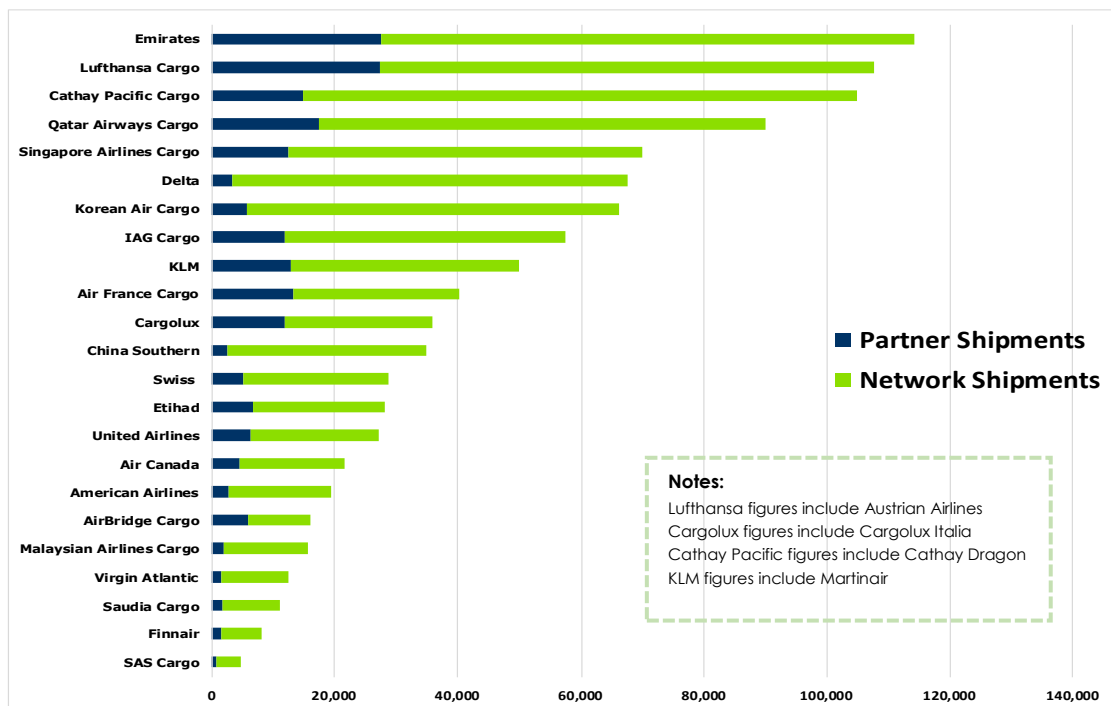


Airline Volume Data A2A - Mar 2020

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	201,052	- 521 (-)	- 57,926 (- 22%)

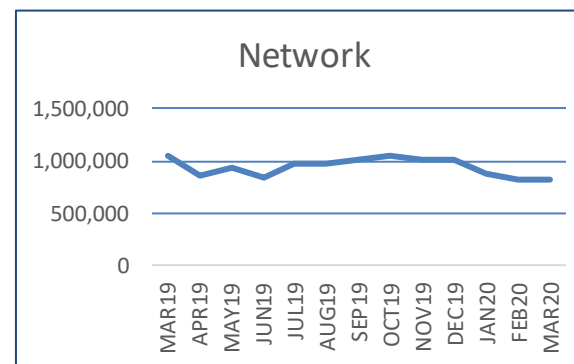
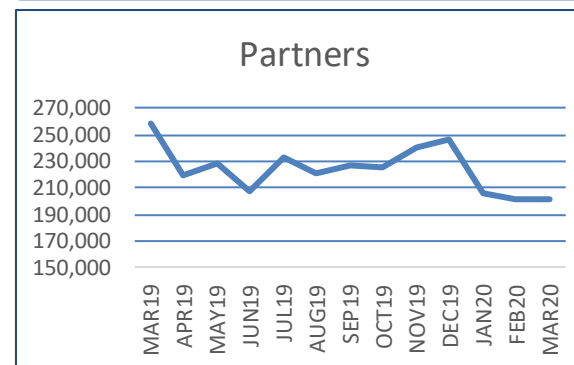
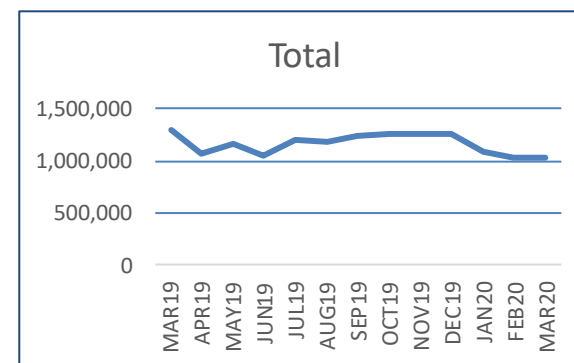
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	832,977	+ 6,643 (+ 1 %)	- 213,616 (- 20%)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





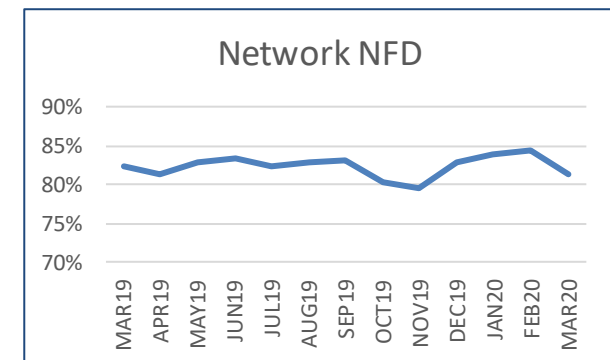
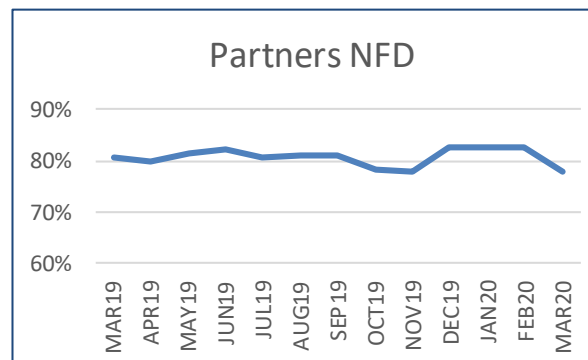
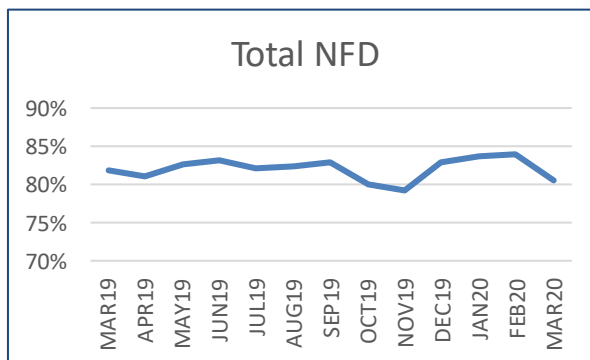
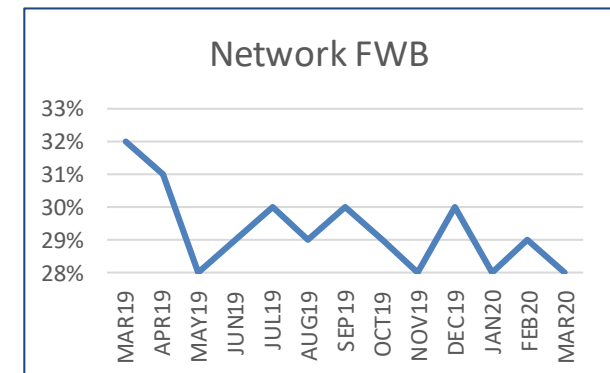
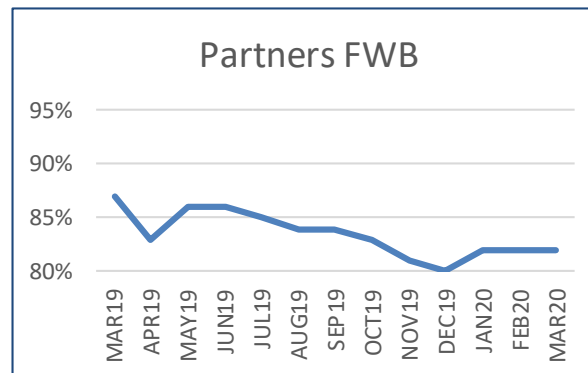
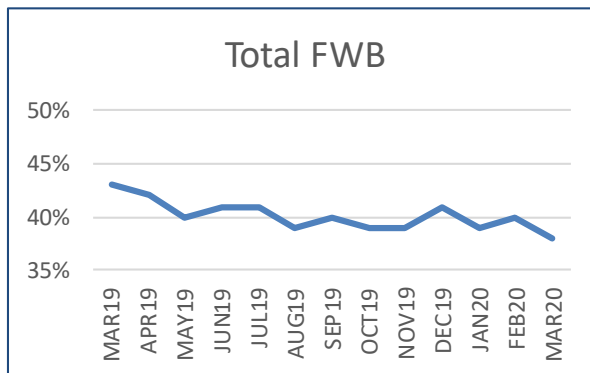
Quality Measures A2A - Mar 2020

Total	This Month	V. Last Month	V. Last Year
% FWB	38%	- 2 %	- 5 %
% NFD	81%	- 3 %	- 1 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	82%	+ 0 %	- 5 %
% NFD	78%	- 5 %	- 3 %

Network	This Month	V. Last Month	V. Last Year
% FWB	28%	- 1 %	- 4 %
% NFD	81%	- 3 %	- 1 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - Mar 2020

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	
Aramex	
Cargomind	88%
CEVA	81%
DHL Global Forwarding	83%
Hellmann	
Kuehne + Nagel	83%
DSV Panalpina	-
Schenker	91%
SDV	79%
Average	82%

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada			
Air France Cargo			
AirBridge Cargo	83%	85%	81%
American Airlines	84%	88%	83%
Cargolux			
Cathay Pacific Cargo	80%	78%	80%
China Southern		82%	
Delta	88%	83%	88%
Emirates	88%	89%	88%
Etihad	83%	78%	84%
Finnair			
IAG Cargo	76%		76%
KLM	82%	80%	83%
Korean Air Cargo	88%	86%	88%
Lufthansa Cargo	83%	84%	83%
Malaysian Airlines Cargo			
Qatar Airways Cargo	82%		87%
SAS Cargo	85%	92%	84%
Saudia Cargo			
Singapore Airlines Cargo	97%	95%	98%
Swiss	75%	77%	75%
United Airlines	81%	82%	81%
Virgin Atlantic			
Average	81%	78%	81%

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Data Legend:

- Measuring over 90% of A2A Shipments
- Measuring over 75% of A2A Shipments
- Did not report AWB penetration rate
- Currently in Implementation Stage
- Below Minimum Reporting Level (below 75%)
- AWB penetration rate below 75%