

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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# Volume & KPI Overview - Jan 2020

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,086,355	- 180,538 (- 14%)	- 20,665 (- 2%)	
% NFD	84%	+ 1 %	+ 0 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	320,052	- 75,557 (- 19%)	- 33,404 (- 9%)	
% POD	86%	+ 0 %	- 1 %	

## GLOSSARY

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

## Data Summary

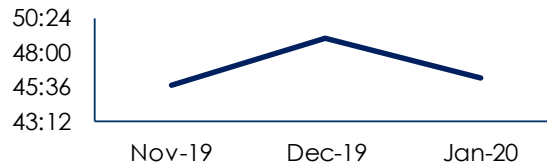
Number of shipments measured went down from December to January after holiday rush. A decrease in shipment count but a stable POD performance can be seen this month compared to the last.



# Benchmarks - Jan 2020

## Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
959,096	46:11

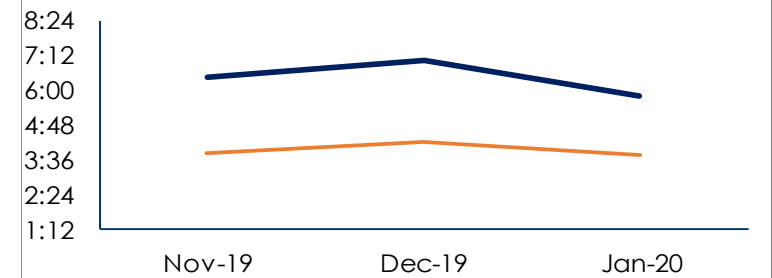


Reporting Airlines (A2A): 22

Average D2D time could not be published due to lack of sufficient information

## Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
5:47	3:48

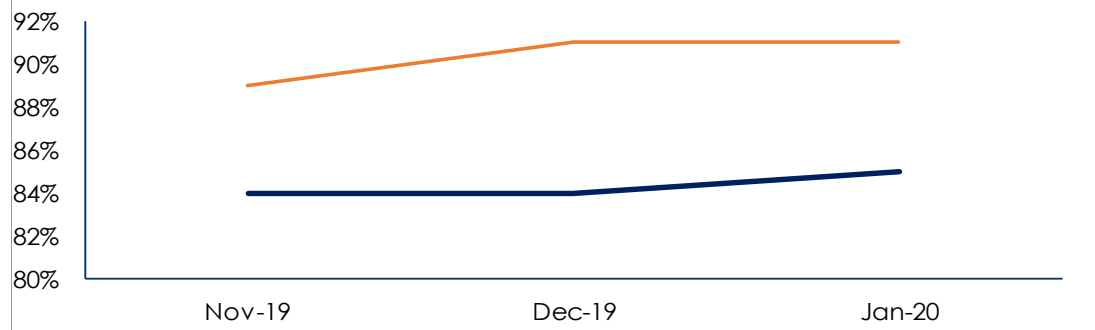


Reporting Airlines: 22

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

## Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
868,209	85%	91%



Reporting Airlines: 22

Some airlines are still to implement the ARR as a mandatory milestone to be reported.



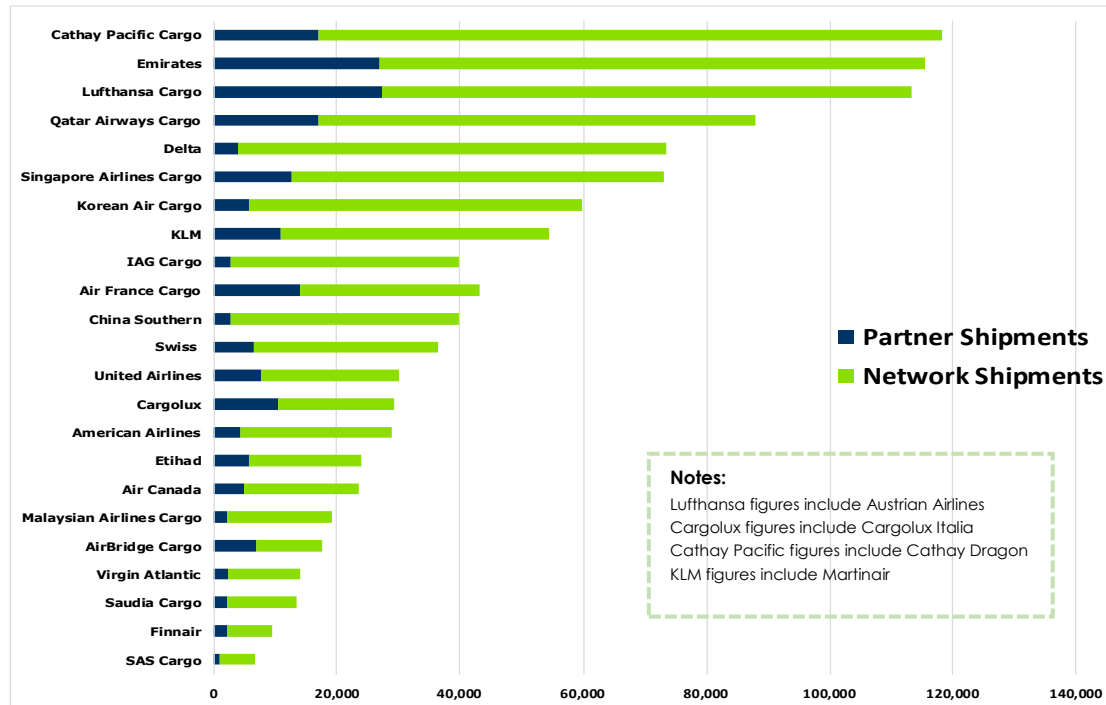
# Airline Volume Data A2A - Jan 2020

## A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	206,755	- 39,922 (- 16%)	- 4,515 (- 2%)

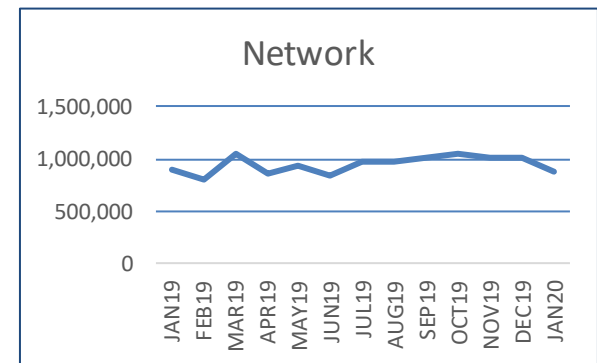
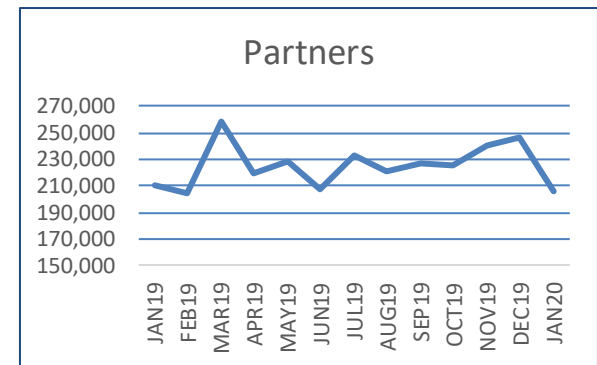
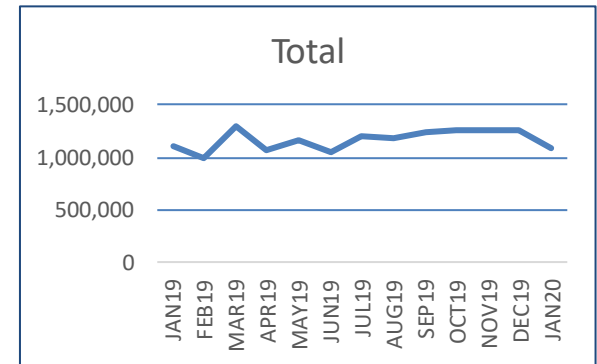
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	879,600	- 140,616 (- 14%)	- 16,150 (- 13%)



**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

**Network** All other shipments measured to Cargo iQ standards by reporting Airlines.

## Volume Trends





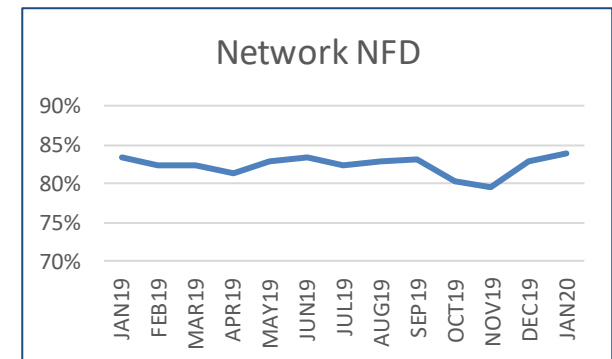
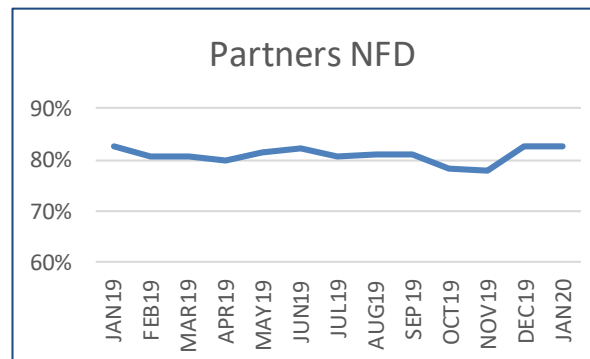
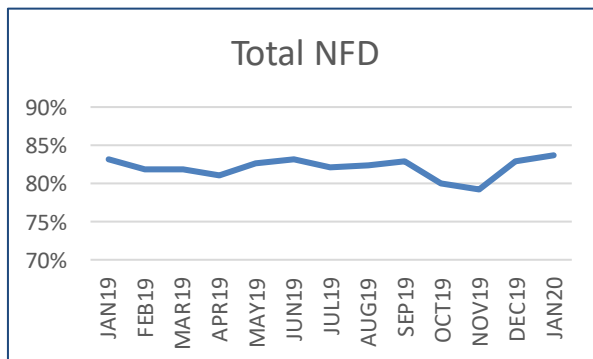
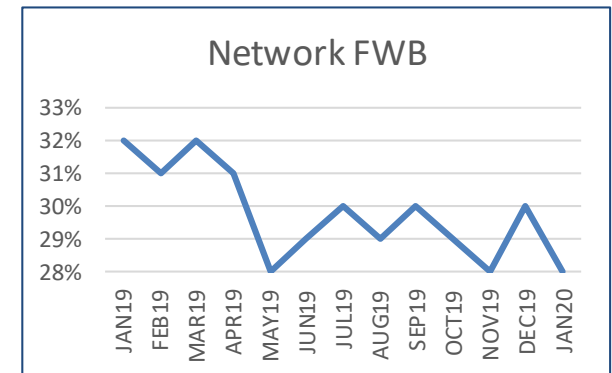
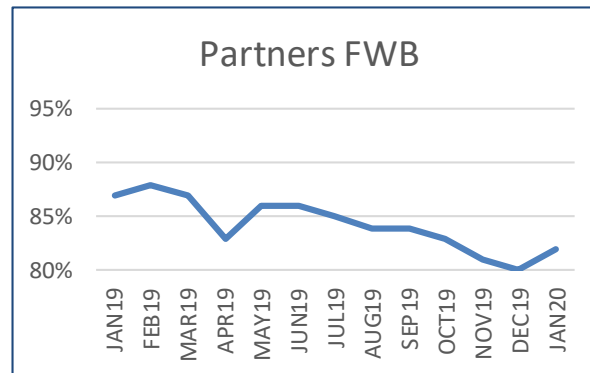
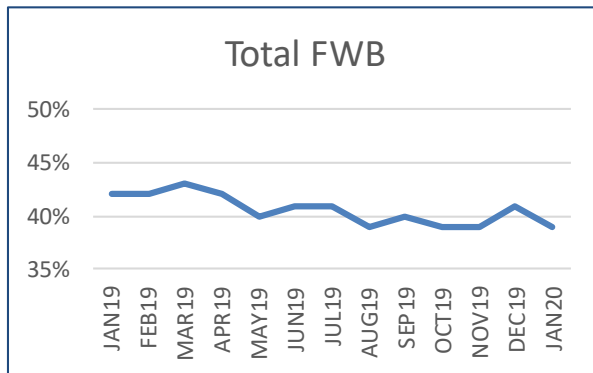
# Quality Measures A2A - Jan 2020

Total	This Month	V. Last Month	V. Last Year
% FWB	39%	- 2 %	- 3 %
% NFD	84%	+ 1 %	+ 0 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	82%	+ 2 %	- 5 %
% NFD	83%	+ 0 %	+ 0 %

Network	This Month	V. Last Month	V. Last Year
% FWB	28%	- 2 %	- 4 %
% NFD	84%	+ 1 %	+ 0 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Jan 2020

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	80%
Aramex	
Cargomind	92%
CEVA	83%
DHL Global Forwarding	83%
Hellmann	
Kuehne + Nagel	78%
DSV Panalpina	
Schenker	93%
SDV	81%
<b>Average</b>	<b>82%</b>

## Definitions

### Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

## Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

**All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada			
Air France Cargo			
AirBridge Cargo	82%	85%	79%
American Airlines	82%	86%	82%
Cargolux			
Cathay Pacific Cargo	83%	83%	83%
China Southern		77%	
Delta	88%	83%	89%
Emirates	91%	92%	91%
Etihad	88%	85%	89%
Finnair	75%	78%	
IAG Cargo	80%	81%	79%
KLM	83%	83%	84%
Korean Air Cargo	91%	86%	91%
Lufthansa Cargo	90%	90%	90%
Malaysian Airlines Cargo			75%
Qatar Airways Cargo	85%	75%	88%
SAS Cargo	87%	90%	87%
Saudia Cargo			
Singapore Airlines Cargo	96%	96%	96%
Swiss	78%	79%	78%
United Airlines	82%	83%	82%
Virgin Atlantic	75%	82%	
<b>Average</b>	<b>84%</b>	<b>83%</b>	<b>84%</b>

NFD - Measure of on time freight and document\* availability\* at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

## Data Legend:

- Measuring over 90% of A2A Shipments
- Measuring over 75% of A2A Shipments
- Did not report AWB penetration rate

- Currently in Implementation Stage
- Below Minimum Reporting Level (below 75%)
- AWB penetration rate below 75%