



## Set of Guarantees for a Certified Cargo iQ Member

*Being a certified Cargo iQ member, means that we offer the following set of guarantees to our customers and industry partners:*

### Quality

Through clear **objectives** and **continuous improvement, quality management** is truly embedded in our organization.

### Reliability

We implement thorough **risk management** and **best operational practices** to ensure our services are reliable. We are committed to **corrective action**.

### Collaboration

We are in continuous **discussion with industry partners** to improve our processes and our services to customers.

### Trust

We are committed to **visible performance**. By being **transparent** we demand the best of ourselves, at all times.

### Innovation

We are constantly searching for **innovative solutions** that drive efficiency and bring value to our industry.