

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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# Volume & KPI Overview - Aug 2019

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,192,902	- 14,603 (- 1%)	- 21,935 (- 2%)	
% NFD	83%	+ 0 %	+ 3 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	362,308	- 3,255 (- 1%)	+ 1,332 (+ 0 %)	
% POD	74%	+ 1 %	- 11 %	

## GLOSSARY

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

## Data Summary

One airline is currently undergoing CDMP changes and is not reporting for this month; data will be available post tests.

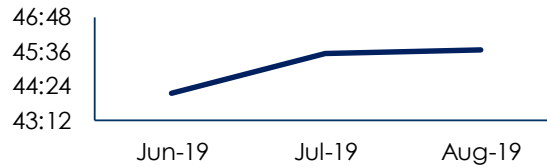
A2A and D2D shipments measured saw a decline due to 1 airline not being able to report full figures. A sharp decline can be seen in the % POD shipments for this month.



# Benchmarks - Aug 2019

## Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
1,026,989	45:39



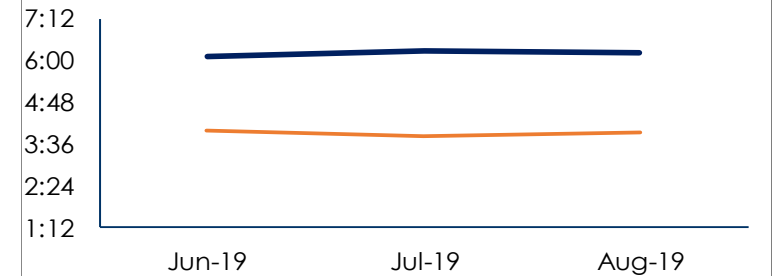
Reporting Airlines (A2A): 22

Average D2D time could not be published due to lack of sufficient information

## Import Performance

### Average Time To Complete (%) NFD

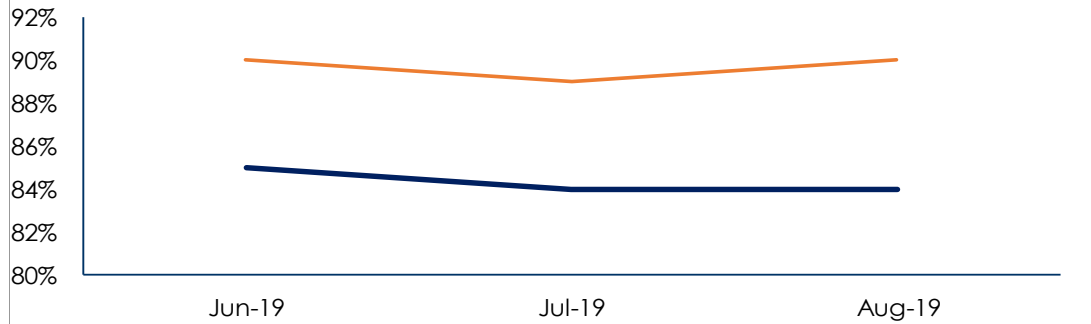
Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
6:12	3:56



## Import Performance

### % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
886,269	84%	90%



Reporting Airlines: 20

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Reporting Airlines: 20

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

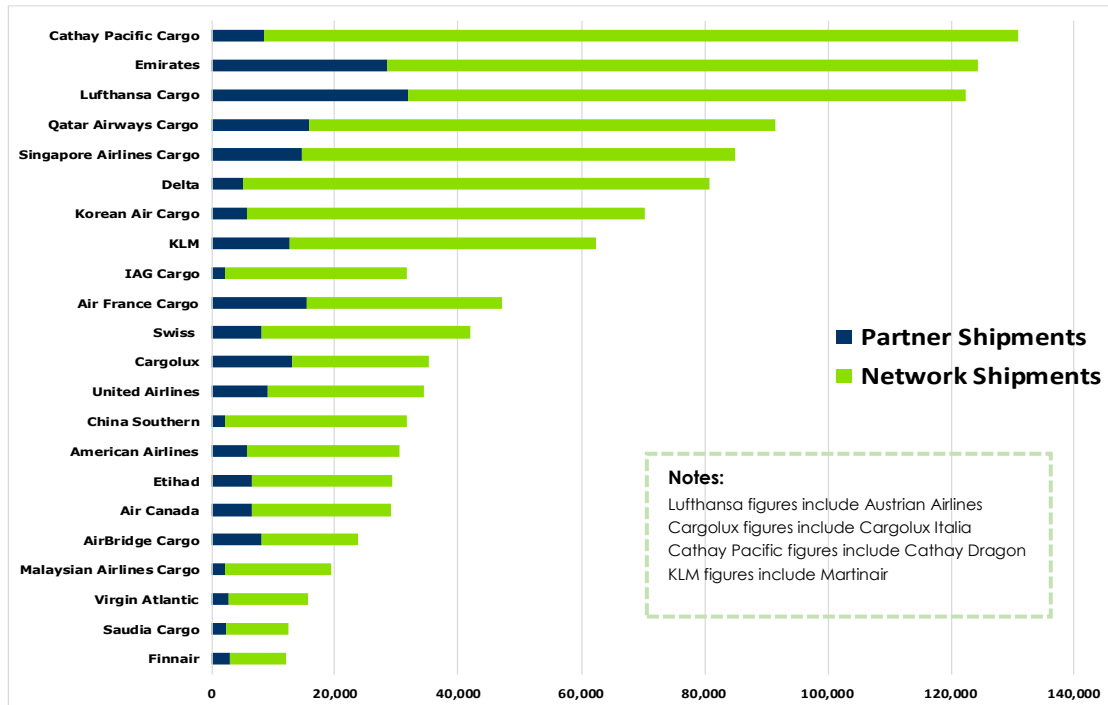


# Airline Volume Data A2A - Aug 2019

## A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	221,569	- 12,266 (- 5%)	- 7,988 (- 3%)

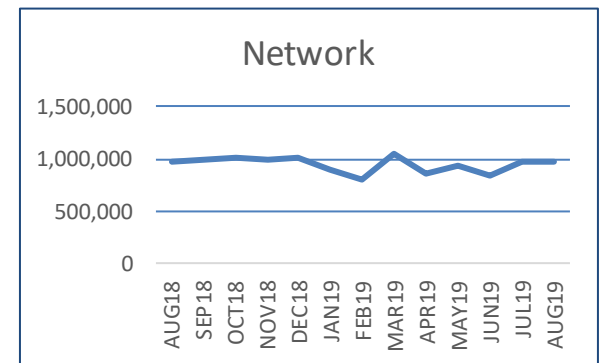
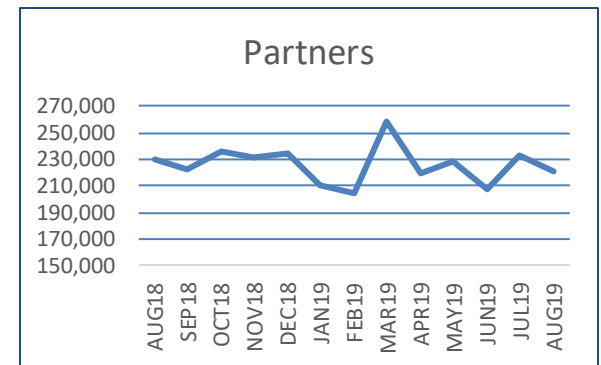
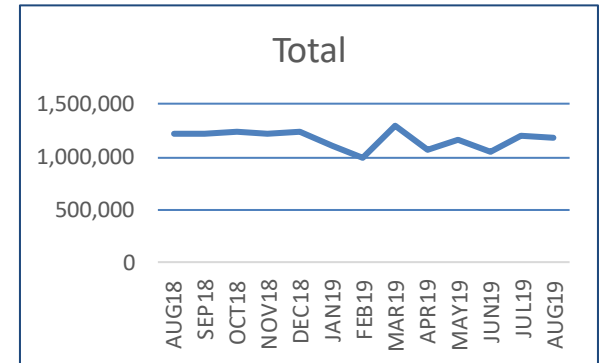
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	971,333	- 2,337 (+ 0 %)	- 13,947 (- 1%)



**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

**Network** All other shipments measured to Cargo iQ standards by reporting Airlines.

## Volume Trends





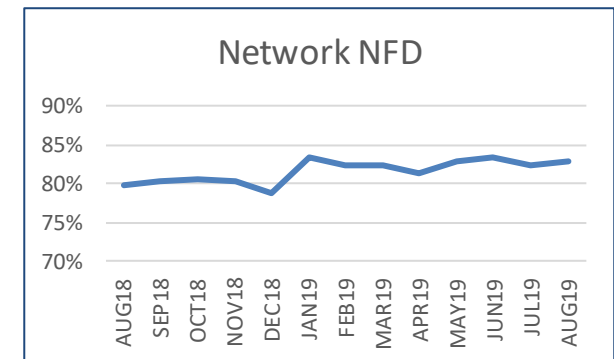
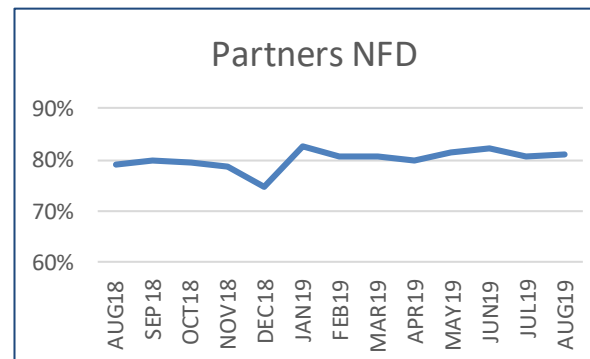
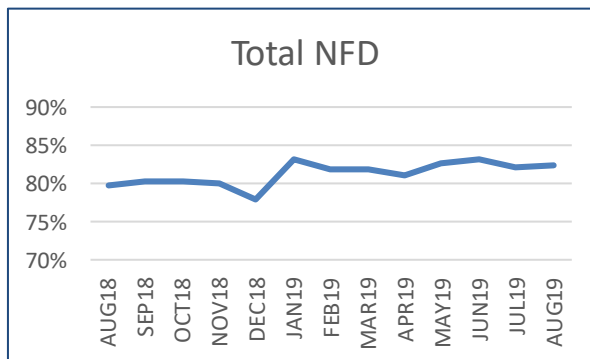
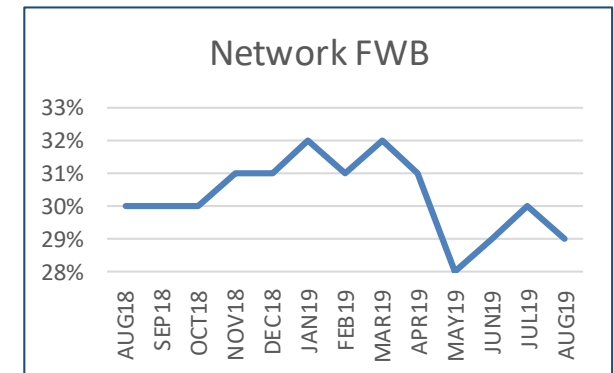
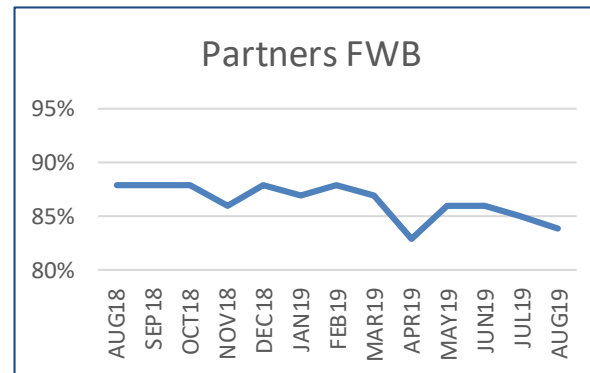
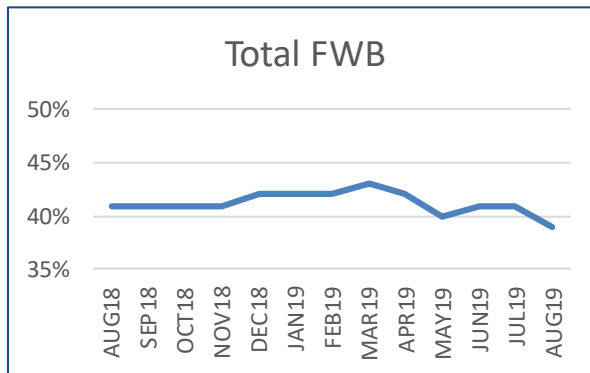
# Quality Measures A2A - Aug 2019

Total	This Month	V. Last Month	V. Last Year
% FWB	39%	- 2 %	- 2 %
% NFD	83%	+ 0 %	+ 3 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	84%	- 1 %	- 4 %
% NFD	81%	+ 0 %	+ 2 %

Network	This Month	V. Last Month	V. Last Year
% FWB	29%	- 1 %	- 1 %
% NFD	83%	+ 0 %	+ 3 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Aug 2019

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	79%
Aramex	
Cargomind	93%
CEVA	86%
DHL Global Forwarding	86%
Hellmann	
Kuehne + Nagel	81%
Panalpina	83%
Schenker	94%
SDV	83%
<b>Average</b>	<b>84%</b>

## Definitions

### Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

## Reporting Remarks

Cargo IQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

**All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	76%	78%	76%
Air France Cargo			
AirBridge Cargo			
American Airlines	89%	89%	89%
Cargolux			
Cathay Pacific Cargo	80%	78%	80%
China Southern		76%	
Delta	90%	86%	91%
Emirates	90%	91%	89%
Etihad	82%	78%	83%
Finnair			
IAG Cargo			
KLM	80%	79%	80%
Korean Air Cargo	93%	86%	93%
Lufthansa Cargo	87%	88%	87%
Malaysian Airlines Cargo			
Qatar Airways Cargo	89%	76%	92%
SAS Cargo			
Saudia Cargo			
Singapore Airlines Cargo	98%	96%	98%
Swiss	79%	82%	78%
United Airlines	84%	86%	83%
Virgin Atlantic	80%	81%	80%

NFD - Measure of on time freight and document\* availability\* at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

## Data Legend:

- Measuring over 90% of A2A Shipments
- Measuring over 75% of A2A Shipments
- Did not report data
- Currently in Implementation Stage
- Below Minimum Reporting Level (below 75%)
- AWB penetration rate below 75%