

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

CONTENTS

Volume & KPI Overview	1
Benchmarks	2
Airline Volume Data A2A	3
A2A Quality Measures	4
Members' A2A Performance	5

Creation date: 20 March 2020

Media enquiries: Emma Murray, Meantime Communications, Tel: +44 20 8853 5554, emma@meantime.global

General enquiries: Cargo iQ Management Team, cargoiq@iata.org



Volume & KPI Overview - Feb 2020

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,027,907	- 58,448 (- 5%)	+ 27,813 (+ 3%)	
% NFD	84%	+ 0 %	+ 2 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	296,967	- 23,085 (- 7%)	- 48,495 (- 14%)	
% POD	84%	- 2 %	- 4 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

Data Summary

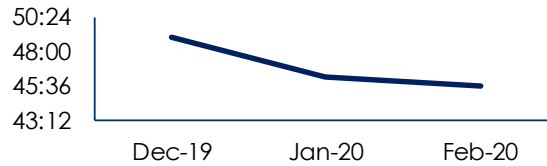
Number of shipments measured went down from January to February due to the looming COVID-19 crisis. A decrease in shipment count but for D2D can be seen compared to last month as well as last year.



Benchmarks - Feb 2020

Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
897,491	45:32

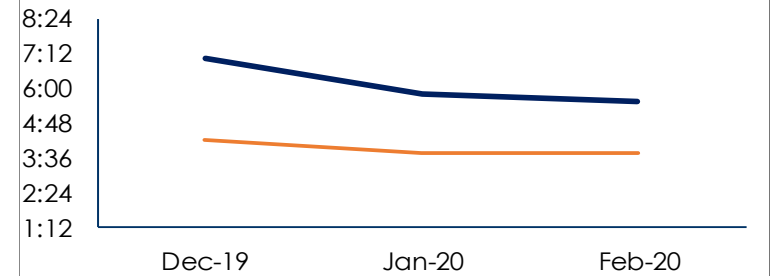


Reporting Airlines (A2A): 22

Average D2D time could not be published due to lack of sufficient information

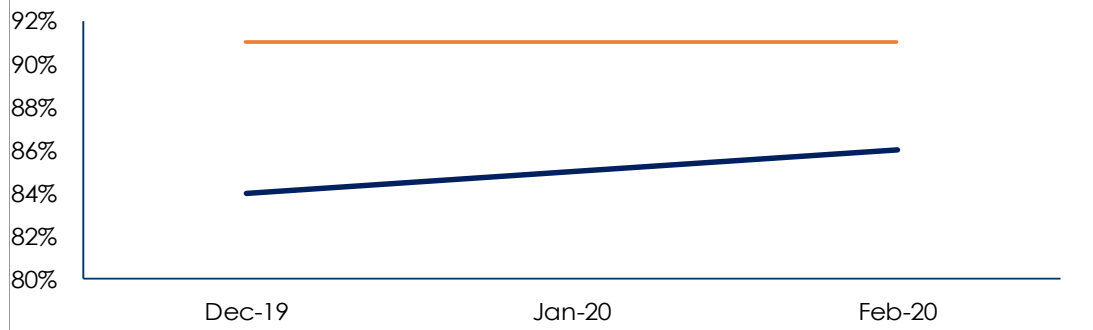
Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90% (Blue Line)	Average Time to complete NFD (Orange Line)
5:31	3:48



Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR (Blue Line)	% NFD performed within 6 Hours of Actual ARR (Orange Line)
818,676	86%	91%



Reporting Airlines: 22

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Reporting Airlines: 22

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

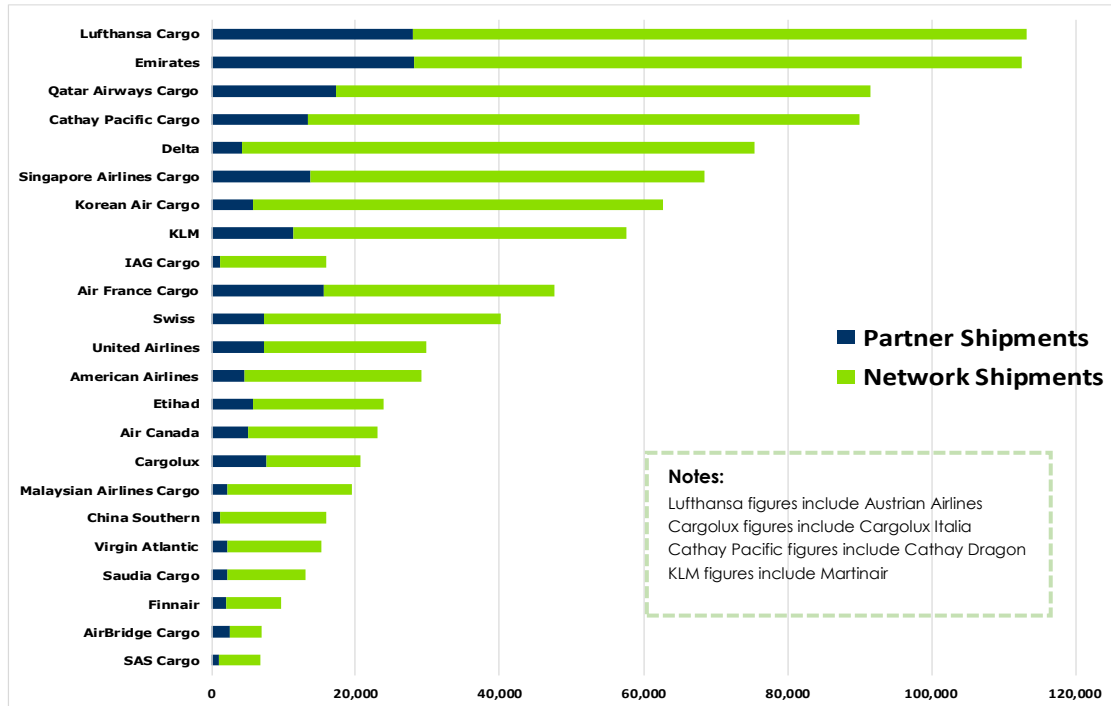


Airline Volume Data A2A - Feb 2020

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	201,573	- 5,182 (- 3%)	- 2,393 (- 1%)

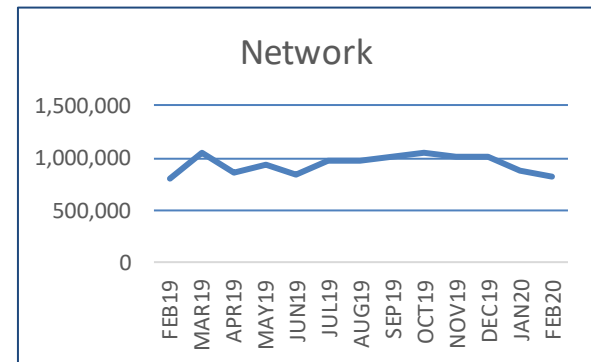
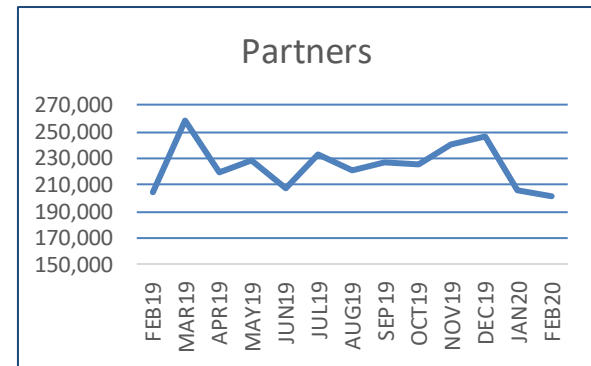
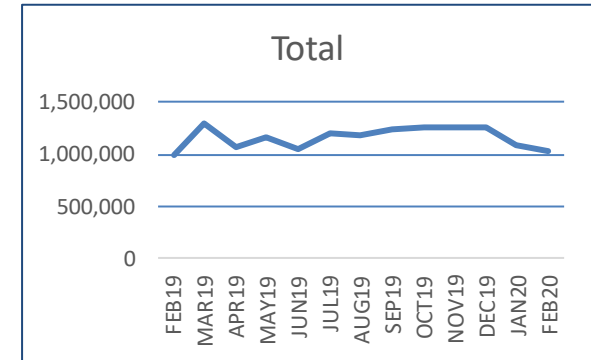
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	826,334	- 53,266 (- 19%)	+ 30,206 (+ 4 %)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





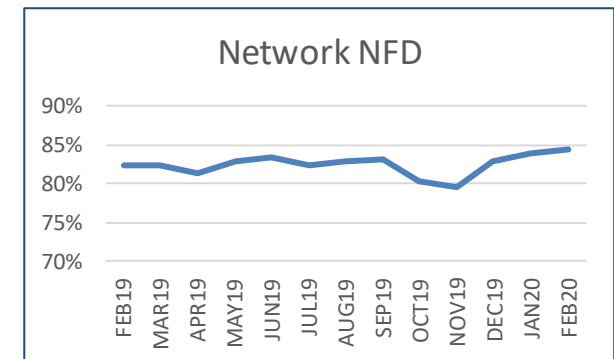
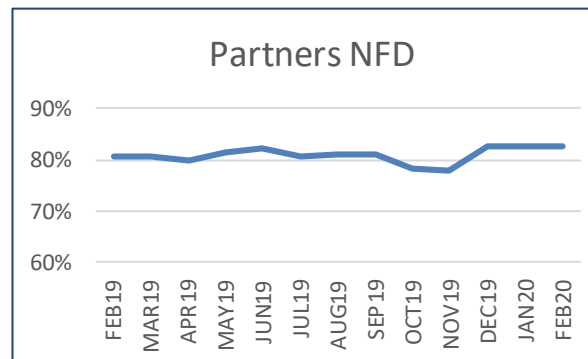
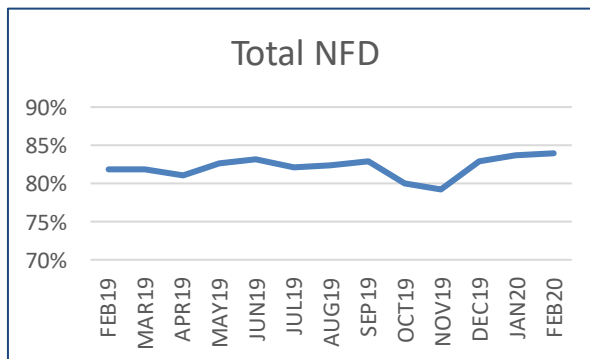
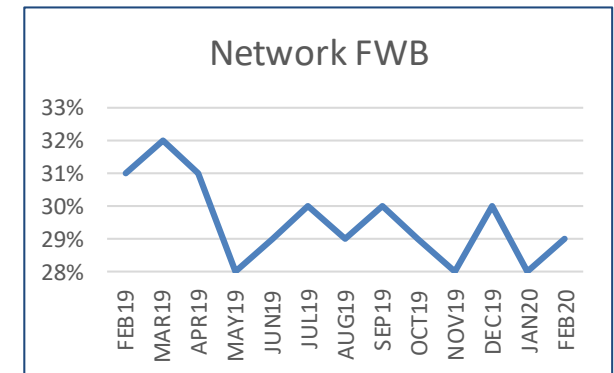
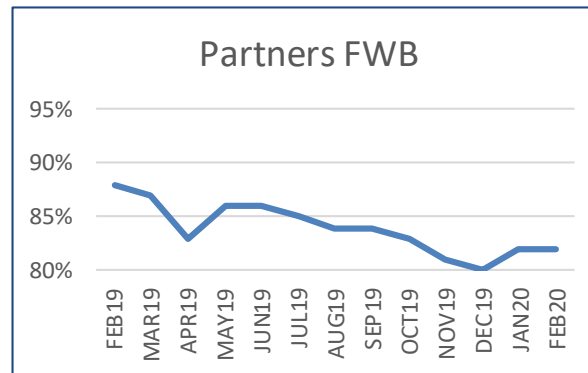
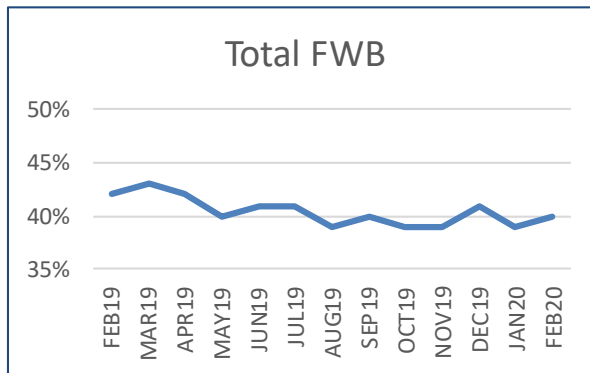
Quality Measures A2A - Feb 2020

Total	This Month	V. Last Month	V. Last Year
% FWB	40%	+ 1 %	- 2 %
% NFD	84%	+ 0 %	+ 2 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	82%	+ 0 %	- 6 %
% NFD	83%	- 0 %	+ 2 %

Network	This Month	V. Last Month	V. Last Year
% FWB	29%	+ 1 %	- 2 %
% NFD	84%	+ 1 %	+ 2 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - Feb 2020

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	78%
Aramex	
Cargomind	91%
CEVA	84%
DHL Global Forwarding	84%
Hellmann	
Kuehne + Nagel	
DSV Panalpina	
Schenker	93%
SDV	81%
Average	82%

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada			
Air France Cargo			75%
AirBridge Cargo	77%	76%	78%
American Airlines	83%	86%	83%
Cargolux			
Cathay Pacific Cargo	84%	84%	84%
China Southern		80%	
Delta	87%	79%	88%
Emirates	92%	92%	92%
Etihad	87%	83%	89%
Finnair		76%	
IAG Cargo	78%	78%	78%
KLM	84%	83%	84%
Korean Air Cargo	91%	86%	91%
Lufthansa Cargo	88%	88%	88%
Malaysian Airlines Cargo	75%	76%	
Qatar Airways Cargo	84%	72%	87%
SAS Cargo	88%	94%	87%
Saudia Cargo			
Singapore Airlines Cargo	97%	97%	98%
Swiss	79%	82%	78%
United Airlines	83%	83%	83%
Virgin Atlantic		79%	
Average	84%	83%	84%

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Data Legend:

- Measuring over 90% of A2A Shipments
- Measuring over 75% of A2A Shipments
- Did not report AWB penetration rate
- Currently in Implementation Stage
- Below Minimum Reporting Level (below 75%)
- AWB penetration rate below 75%