

## The Cargo iQ SME Solution



The Cargo iQ SME Solution provides vastly improved planning and control options to small and medium-sized forwarders who work with our member airlines on a small-scale, or regional basis.

Cargo iQ members have developed a system of clearly defined common business processes called the Master Operating Plan (MOP). They provide shipment planning and control via shared Route Maps, as well as movement visibility for various milestones along the shipment lifecycle.

Our members work together to measure success and continuously improve the value of airfreight for their customers.

## »»» Key Benefits



- ✓ Shipment planning and control for Cargo iQ certified carriers in line with the MOP and Cargo iQ standards.
- ✓ Full up-to-date planning transparency for each shipment booked with Cargo iQ carriers.
- ✓ Receive status updates on each milestone and updated planning for performance management.
- ✓ Start benefitting from Cargo iQ performance management straight away, through an accredited Cargo iQ IT SME provider – no membership required.
- ✓ Onboarding is quick and easy.
- ✓ Twelve of the top 15 air cargo carriers are Cargo iQ members.
- ✓ Upgrade to full Cargo iQ membership to benefit from additional tailored, planning and control options, performance reporting, benchmarking, collaboration, and insights.
- ✓ Upgrade to full Cargo iQ membership to add the Cargo iQ stamp of quality next to your name through a rigorous audit and certification program.
- ✓ Upgrade to full Cargo iQ membership to add door-to-door performance management on House Air Waybill (HAWB) level.

## How it works



A route map and status updates are made available once the shipment has been booked with a Cargo iQ airline.

CODE	Description	Plan	Update	Re-plan
FWB	Shipment information received correctly by carrier	✓	✓	
LAT	Freight received on time by airline	✓	✓	
RCS	Freight received correctly and approved as ready for carriage	✓	✓	
DEP	Freight departed on flight	✓	✓	✓
ARR	Freight arrived on flight	✓	✓	✓
RCF	Freight checked into warehouse at destination airport	✓	✓	✓
AWR	Documents checked into warehouse at destination airport	✓	✓	✓
NFD	Consignee advised of arrival at destination airport	✓	✓	✓
AWD	Documents handed to consignee at destination airport	✓	✓	✓
DLV	Consignee collects freight from carrier at destination airport	✓	✓	✓

## About Cargo iQ



Cargo iQ is a not-for-profit membership group that creates and implements quality standards for the worldwide air cargo industry.

Cargo iQ was created by the International Air Transport Association (IATA) as a special interest group and is composed of over 80 companies from all over the world, including major airlines, freight forwarders, ground handling companies, trucking companies, and IT solution providers.

Cargo iQ members have developed a system of shipment planning and performance monitoring for air cargo based on common business processes and milestones.

As part of that system, the Cargo iQ Master Operating Plan (MOP), which has been endorsed by IATA as a recommended industry practice, describes the standard end-to-end process of transporting air cargo.

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