

# Monthly Report

## Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Media enquiries: Emma Murray, Meantime Communications, Tel: +44 20 8853 5554, [emma@meantime.global](mailto:emma@meantime.global)

General enquiries: Cargo iQ Management Team, [cargoiq@iata.org](mailto:cargoiq@iata.org)



# Volume & KPI Overview - Aug 2021

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,059,490	+ 8,718 (+ 1%)	+ 213,290 (+ 25%)	
% NFD	76%	- 1 %	- 4 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	253,149	- 1,532 (- 1%)	- 4,142 (- 2%)	
% POD	75%	- 2 %	- 10 %	

**GLOSSARY**

NFD - Measure of on time 'Notification of freight and data\* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to Door

<b>Data Summary</b>	<p>Number of A2A shipments measured for August 2021 see an increase in comparison to the previous months. A new airline member started reporting from June 2021. Numbers are drastically higher than last year because the primary impact of COVID-19 was evident in April 2020 figures for the first time, which has since recovered slowly.</p> <p>There is a decrease in D2D shipment count for August against previous month as well as year. One Forwarder member is changing IT systems, which has affected these figures.</p>
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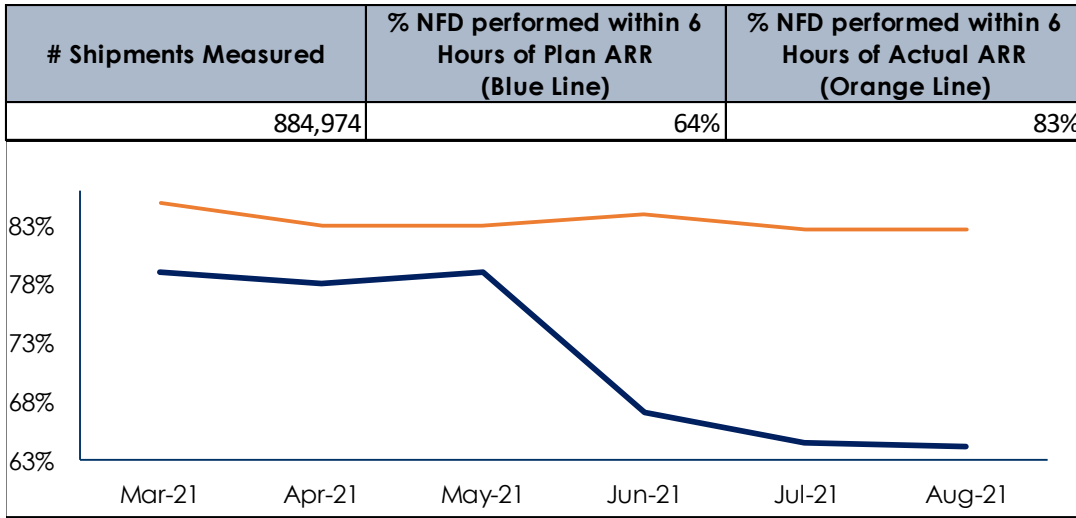
# Benchmarks - Aug 2021

**Reporting Airlines:** 24

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

## Import Performance

### % NFD Performed Within 6 Hours of Arrival

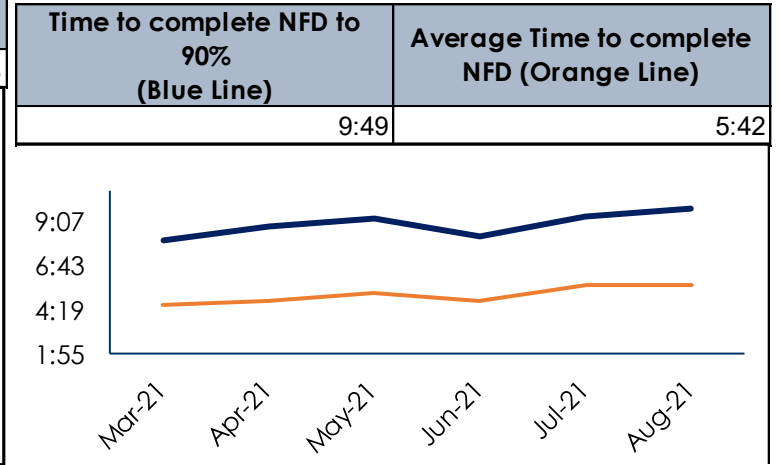


**Reporting Airlines:** 24

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

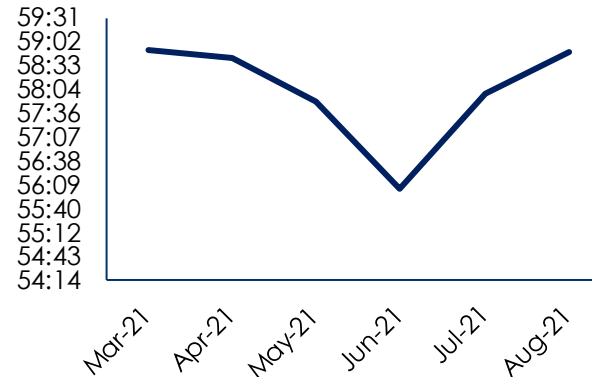
## Import Performance

### Average Time To Complete (%) NFD



## Average A2A Journey Time

Month	# Shipments	Average RCS to NFD Time [hh:mm]
Mar/21	872,249	58:52
Apr/21	864,261	58:42
May/21	930,543	57:50
Jun/21	923,716	56:04
Jul/21	947,415	57:59
Aug/21	961,675	58:50



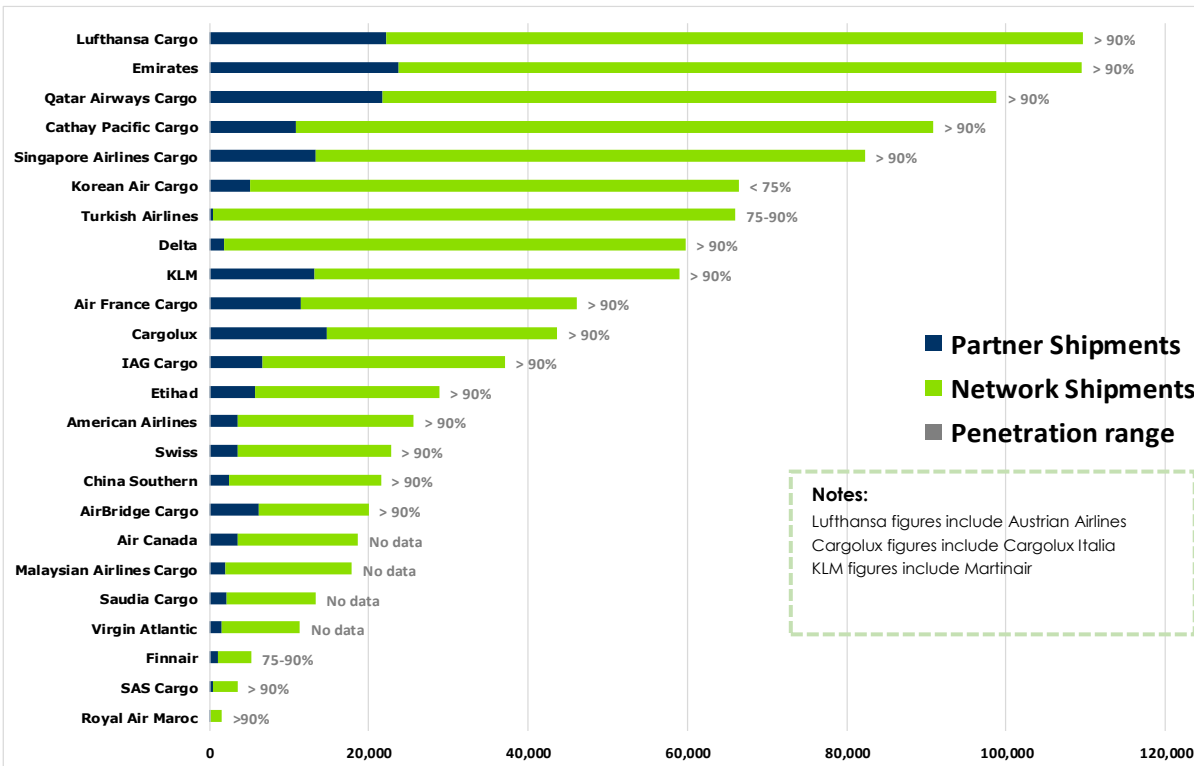
**Reporting Airlines (A2A):** 24



# Airline Volume Data A2A - Aug 2021

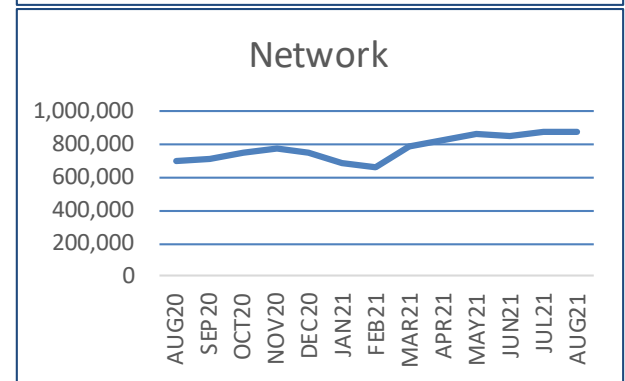
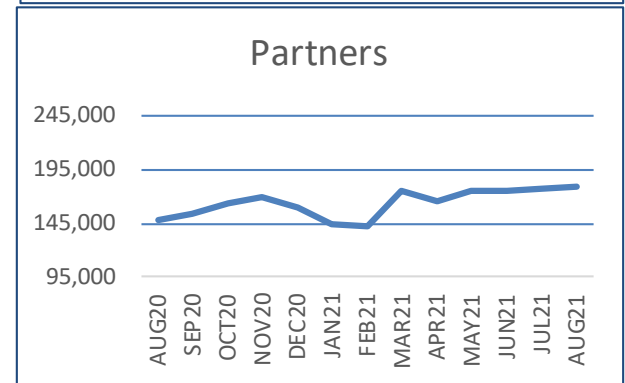
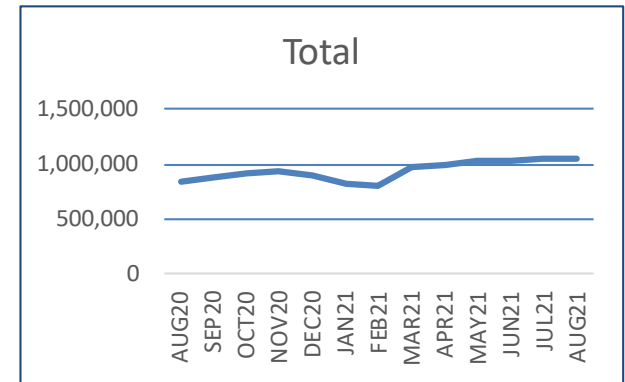
## A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	178,250	+ 244 (-)	+ 29,863 (+ 20%)	
Network	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	881,240	+ 8,474 (+ 1 %)	+ 183,427 (+ 26 %)	



**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.  
**Network** All other shipments measured to Cargo IQ standards by reporting Airlines.

## Volume Trends





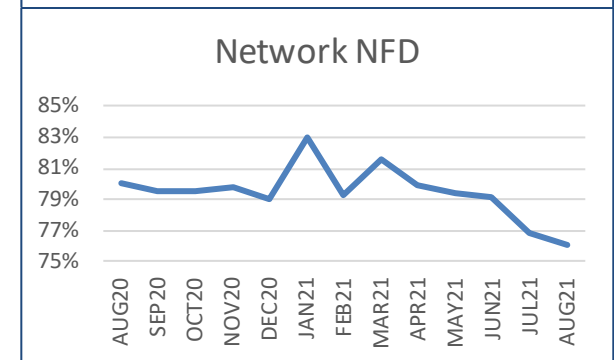
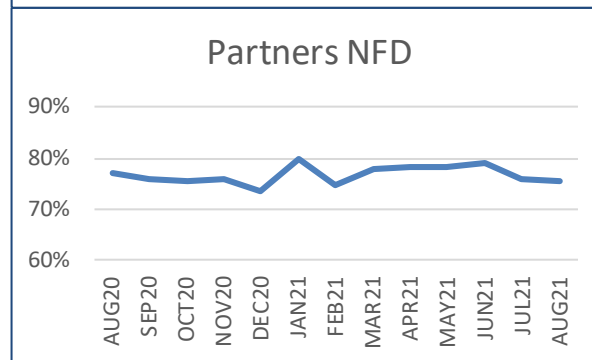
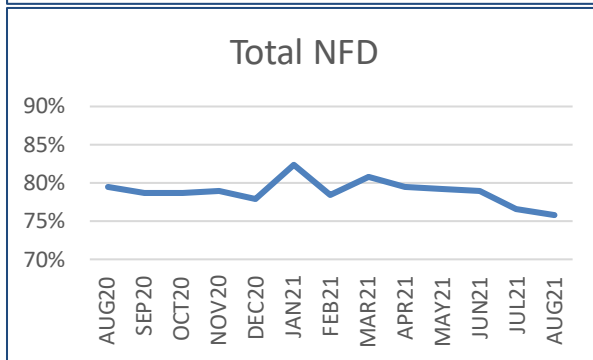
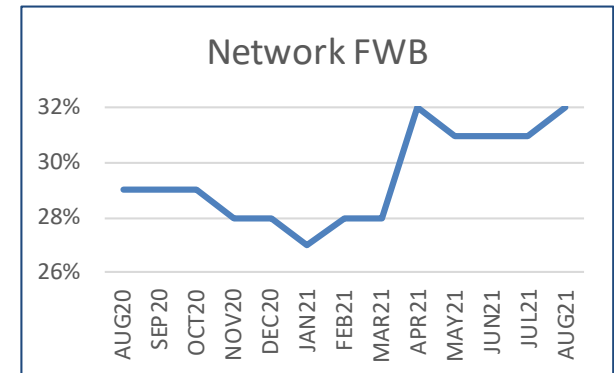
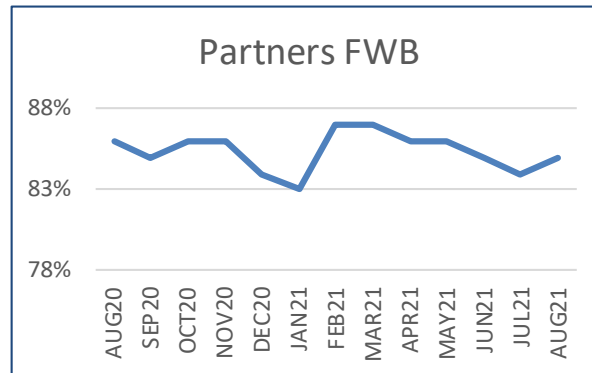
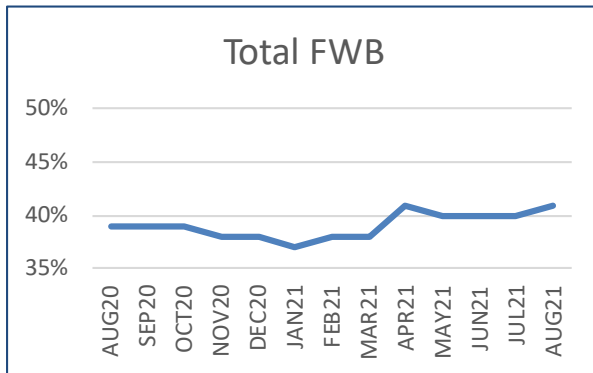
# Quality Measures A2A - Aug 2021

Total	This Month	V. Last Month	V. Last Year
% FWB	41%	+ 1 %	+ 2 %
% NFD	76%	- 1 %	- 4 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	85%	+ 1 %	- 1 %
% NFD	75%	- 1 %	- 2 %

Network	This Month	V. Last Month	V. Last Year
% FWB	32%	+ 1 %	+ 3 %
% NFD	76%	- 1 %	- 4 %

**Partner** Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo iQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



# Members' A2A Performance Data - Aug 2021

% FWB correctly received by Airline		
REPORTING FORWARDER	Penetration Range	Partner Shipments
Agility Logistics	<75%	78%
Cargomind	> 90%	93%
CEVA	>90%	83%
DHL Global Forwarding	75-90%	83%
Hellmann	75-90%	61%
Kuehne + Nagel	<75%	88%
Schenker	75-90%	94%
SDV	75-90%	89%
<b>Average</b>		<b>85%</b>

% on-time availability as per individual plan (NFD)				
REPORTING AIRLINE	Penetration Range	Total	Partner Shipments	Network Shipments
Air Canada	No data	59%	61%	59%
Air France Cargo	> 90%	71%	71%	72%
AirBridge Cargo	> 90%	71%	74%	70%
American Airlines	> 90%	81%	80%	81%
Cargolux	> 90%	34%	36%	33%
Cathay Pacific Cargo	> 90%	79%	75%	79%
China Southern	> 90%	55%	75%	53%
Delta	> 90%	85%	75%	86%
Emirates	> 90%	88%	89%	87%
Etihad	> 90%	78%	69%	80%
Finnair	75-90%	67%	70%	67%
IAG Cargo	> 90%	79%	79%	79%
KLM	> 90%	82%	82%	82%
Korean Air Cargo	< 75%	86%	82%	86%
Lufhansa Cargo	> 90%	87%	88%	87%
Malaysian Airlines Cargo	No data	61%	63%	61%
Qatar Airways Cargo	> 90%	83%	76%	85%
Royal Air Maroc	>90%	41%	28%	43%
SAS Cargo	> 90%	80%	80%	80%
Saudia Cargo	No data	67%	78%	64%
Singapore Airlines Cargo	> 90%	85%	87%	84%
Swiss	> 90%	36%	36%	36%
Turkish Airlines	75-90%	49%	43%	49%
Virgin Atlantic	No data	72%	73%	72%
<b>Average</b>		<b>76%</b>	<b>75%</b>	<b>76%</b>

## Definitions

### Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

### Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

## Reporting Remarks

Cargo IQ is committed to the global implementation of its quality processes. Based on the outcome of the latest membership vote, every member's performance is listed irrespective of the figures. Airline member Turkish started reporting in Apr 2021 and Royal Air Maroc started in June 2021 and hence are sorting out discrepancies which is evident from their figures.

**All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.**

NFD - Measure of on time freight and document\* availability' at destination. (\* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.